



Managing Managers

Course objectives

Successful completion of this course will increase your knowledge and ability to:

- ✓ Understand your role as liaison between senior management and front-line managers.
- ✓ Identify the special challenges facing your managers.
- ✓ Help managers recognize their dual focus between long-term planning and daily performance.
- ✓ Inspire a shared vision.
- ✓ Adjust your leadership style to meet your managers' needs.
- ✓ Use delegation to empower your managers.
- ✓ Create action steps to develop your managers.