



Mental Models

Course objectives

Successful completion of this course will increase your knowledge and ability to:

- ✓ Define mental models and describe how they influence the workplace.
- ✓ Identify your own mental models.
- ✓ Recognize assumptions in your mental models.
- ✓ Reveal hidden assumptions.
- ✓ Avoid typical mental mistakes.
- ✓ Implement strategies to adjust inaccurate mental models.