Leading Others Through Change
A Three-Phase Model for Success

Course objectives

Successful completion of this course will increase your knowledge and ability to:

- ✓ **Understand why change initiatives fail and how to ensure their success.**
- ✓ **Implement a framework to actively lead change efforts.**
- ✓ **Plan for the success of future change through close evaluation of the current initiative.**
- ✓ **Identify, acknowledge, and manage resistance to ensure an efficient transition.**
- ✓ **Apply techniques for increasing and gaining commitment to the change.**