The Multi-Generational Workplace

Course objectives

Successful completion of this course will increase your knowledge and ability to:

- ✓ **Describe the changing workplace**
- ✓ **Identify the four generations in the workplace**
- ✓ **Describe the characteristics of the four generations in the workplace**
- ✓ **Examine the stereotypes associated with each generation**
- ✓ **Identify potential challenges when interacting with the different generations**
- ✓ **Demonstrate techniques that foster respectful communication with different generations**
- ✓ **Develop an action plan to connect to all generations in your workplace**