



Systems Thinking

How to Solve Problems So They Stay Solved

Course objectives

Successful completion of this course will increase your ability to:

- ✓ Explain what *systems thinking* is.
- ✓ Identify the benefits of using systems thinking in the workplace.
- ✓ Apply the tools of systems thinking to address a problem or situation.
- ✓ Minimize the unintended consequences of major decisions.
- ✓ Recognize the potential pitfalls of implementing systems thinking in the workplace.
- ✓ Use systems thinking to improve innovation and productivity.